#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

#### FORM 8-K

**Current Report Pursuant** to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of Earliest Event Reported) August 31, 2021

# World Financial Network Credit Card Master Note Trust

(Exact Name of Issuing Entity as Specified in its Charter)

Commission File Numbers of Issuing Entity: 333-208463 and 333-230197-02 Central Index Key Number of Issuing Entity: 0001282663

# World Financial Network Credit Card Master Trust

(Exact Name of Issuer of Collateral Certificate as Specified in its Charter)

Commission File Numbers of Issuer of the Collateral Certificate: 333-208463-02 and 333-230197-01 Central Index Key Number of Issuer of the Collateral Certificate: 0001140096

# WFN Credit Company, LLC

(Exact Name of Depositor/Registrant as Specified in its Charter)

Commission File Numbers of Depositor: 333-208463-01 and 333-230197 Central Index Key Number of Depositor: 0001139552

# **Comenity Bank**

(Exact Name of Sponsor as Specified in its Charter)

#### Central Index Key Number of Sponsor: 0001007254

Delaware

(State or Other Jurisdiction of Incorporation of Issuing Entity and Registrant)

31-1772814

(I.R.S. Employer Identification No. of Registrant)

3075 Loyalty Circle, Columbus, Ohio

(Address of Principal Executive Offices of Registrant)

(614) 729-5044

(Registrant's Telephone Number, Including Area Code)

Not Applicable

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

[] Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

[] Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

[] Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

[] Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### Securities registered pursuant to Section 12(b) of the Securities Exchange Act of 1934:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
N/A	N/A	N/A

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company []

43219 (Zip Code)

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. []

### Item 1.01. Entry into a Material Definitive Agreement

On August 31, 2021, Comenity Bank ("Bank") and Comenity Servicing LLC ("Servicer") entered into the Sixth Addendum to Appendix A ("Addendum") of that certain Third Amended and Restated Service Agreement, dated as of April 23, 2019 (as amended, the "Service Agreement"), by and between Bank and Servicer, which Service Agreement was filed as Exhibit 99.1 of the current report on Form 8-K on April 23, 2019. A copy of the Addendum is filed with this Form 8-K as Exhibit 99.1.

### Item 9.01. Financial Statements and Exhibits.

- (a) Not applicable.
- (b) Not applicable.
- (c) Not applicable.
- (d) Exhibits.

## **Exhibit Document Description**

<u>No.</u>

Exhibit Sixth Addendum to Appendix A of Third Amended and Restated Service Agreement, as Amended 99.1

#### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

## WFN CREDIT COMPANY, LLC as depositor

By: <u>/s/ Michael Blackham</u> Name: Michael Blackham Title: Treasurer

Dated: September 3, 2021

#### SIXTH ADDENDUM TO APPENDIX A OF THIRD AMENDED AND RESTATED SERVICE AGREEMENT, AS AMENDED

This Sixth Addendum to Appendix A of that certain Third Amended and Restated Service Agreement, as Amended (the "Addendum") is entered into as of this 31st day of August, 2021, by and between Comenity Servicing LLC ("Servicer"), a Texas limited liability company with its principal place of business at 3075 Loyalty Circle, Columbus, OH 43219 and Comenity Bank ("Bank"), a Delaware state bank with its principal place of business at One Righter Parkway, Suite 100, Wilmington, DE 19803.

#### **RECITALS**

WHEREAS, Bank and Servicer entered into that certain Third Amended and Restated Service Agreement as of April 23, 2019, as amended on February 20, 2020 (the "Agreement") to outsource certain data processing activities and certain other administrative and servicing functions; and

WHEREAS, Bank and Servicer desire to modify certain Performance Standards set forth in Exhibit A to the Agreement.

NOW, THEREFORE, in consideration of the mutual agreements hereinafter set forth, and for other good and valuable consideration, the receipt and adequacy of which is hereby acknowledged, Bank and Servicer agree as follows:

1. **Performance Standards.** Bank and Servicer agree to amend the Performance Standards set forth in <u>Appendix A</u> to the Agreement, such that certain Performance Standards are hereby amended, added, or deleted in as set forth in further detail in <u>Exhibit A</u> hereto.

2. **Effective Date:** The amendments, additions, and deletions to the Performance Standards, as set forth in <u>Exhibit A</u> hereto, shall be effective as of the first day of the month following the month in which this Addendum is executed.

3. <u>**Miscellaneous**</u>. Capitalized terms not otherwise defined in this Addendum shall have the meanings assigned to them in the Agreement. Other than as set forth above and in <u>Exhibit A</u> hereto, the parties agree that the Agreement, as amended by this Addendum, shall continue in full force and effect. The parties may execute this Addendum in one or more counterparts, each of which shall be deemed an original, but all of which shall constitute but one and the same instrument.

Sixth Addendum to Appendix A of Third Amended and Restated Service Agreement, as Amended Comenity Bank/Comenity Servicing LLC

**IN WITNESS WHEREOF**, the parties have caused this Addendum to be executed by their authorized officers effective as of the date first written above.

## **Comenity Servicing LLC**

By: <u>/s/ Tammy M. McConnaughey</u> Name: Tammy M. McConnaughey Title: EVP, Credit Operations and Credit Risk

### **Comenity Bank**

By: <u>/s/ Baron Schlachter</u> Name: Baron Schlachter Title: Comenity Bank President

Sixth Addendum to Appendix A of Third Amended and Restated Service Agreement, as Amended Comenity Bank/Comenity Servicing LLC

### EXHIBIT A

1. <u>Amendments and Additions</u>. Set forth below are additional Performance Standards or revisions to existing Performance Standards, all of which shall be incorporated into <u>Appendix A</u> to the Agreement.

Service	Performance Standard	Measuring Period	Amended/ Added
<ul> <li>BSA/AML</li> <li>Support day-to-day functions of the Compliance function in the areas of BSA/AML/OFAC, to ensure all regulatory requirements are met.</li> <li>Initiate review of Watch List Filtering, Suspicious Activity Monitoring, and OFAC alerts.</li> <li>Support reporting for senior Bank management, committees and boards as requested.</li> <li>Analyze account and customer activity to determine if Currency Transaction Reports (CTRs) are warranted.</li> <li>Prepare and support CTRs reporting to senior bank management, committees and boards.</li> </ul>		1 criou	Amended Service Description
	File currency transaction reports within regulatory requirements or applicable policy or procedural timing requirements.	М	Added
	Monthly Currency Transaction Reporting: 1. Report Currency Transaction Reports filed on behalf of the Bank. 2. Report Currency Transaction Reports filed outside of regulatory requirements or outside of applicable policy or procedural timing requirement.	М	Added
	Report 100% of matches to FinCEN within the reporting deadline stated in the information request.	М	Added
	<ul> <li>FinCEN 314(a) Match and Subsequent</li> <li>Investigation Reporting: <ol> <li>Report the number of matches reported to</li> <li>FinCEN and number of accounts referred to the</li> <li>FIU for additional review.</li> <li>Report any matches reported outside the</li> <li>deadline indicated by FinCEN in the</li> <li>information sharing request.</li> </ol> </li> </ul>	М	Added

Sixth Addendum to Appendix A of Third Amended and Restated Service Agreement, as Amended Comenity Bank/Comenity Servicing LLC

Service	Performance Standard	Measuring Period	Amended/ Added
Collections			Amended Service
Manage collection of overdue accounts from initial			Description
delinquency through charge-off.			
<ul> <li>Manage special account processing including</li> </ul>			
bankruptcy, deceased & settlement offers.			
• Manage collection agencies and law firms retained to			
collect overdue accounts.			
• Manage sales of accounts to debt buyers.			
Complaints Management			Amended Service
Complaints Management Governance and Oversight:			Description
Provide services and support in establishing procedures,			
definitions and standards for handling complaints received	Report timely to management, Bank	Q	Added
through all intake channels, and oversee and govern the	committees and Bank board on the number of		
handling, resolution, monitoring, analysis and reporting of	written complaints handled, response times,		
all complaints.	categories, and other relevant information.		
• Complaints Handling: Identify, capture, investigate,			
respond to and document complaints and related risks in	Complete 90% of the Tier 1 (per program	М	Added
system of record in accordance with definitions and	definition) consumer complaints within 15	101	ridicu
requirements of the Bank policies and procedures and	calendar days; Complete 100% of the Tier 1		
regulatory requirements.	consumer complaints within 60 calendar days.		
Complaint Reporting: Prepare Complaints Management	consumer complaints within oo calendar days.		
reporting on all Tiers of complaint data. Complete			
qualitative review of complaints through data mining to	Complete 80% of the Tier 2 (per program	М	Added
determine root causes driving complaints and assist in	definition) consumer complaints within 15		
solutioning for	calendar days; Complete 100% of the Tier 2		
reduction in complaints.	consumer complaints within 60 calendar days.		
• Other complaint management services, as requested.			
End User Support			Amended Service
• Provision of hardware, software and support to ensure			Description
continuous functioning of end user computing needs.			(Previously Desktop/PC
Ensuring high customer satisfaction through the use of			<u>Support)</u>
end-user surveys.	Work 90% of service requests within 15 business days.	М	Amended
	Customer satisfaction scores will not fall below 95% on a monthly basis.	М	Amended
Information Security Support	Meet or exceed established threshold (>=98%)	М	Amended
Provide technologies and manage network and	for removing access due to terminations within	141	i inclucu
application access to protect client/customer data while	1 business day.		
assuring privacy and regulatory compliance.	i business day.		
assume privacy and regulatory compliance.			l

Sixth Addendum to Appendix A of Third Amended and Restated Service Agreement, as Amended Comenity Bank/Comenity Servicing LLC

2. <u>Deletions</u>. Set forth below are Performance Standards which shall be deleted from <u>Appendix A</u> to the Agreement.

Service	Performance Standard	Measuring Period	Deleted
Contract Commitment Oversight	Brand SLA failures shall not occur on more than one Tier	M	Deleted
Holistic measurement of reputational risk, financial	A brand in a given month, on the same brand for		
impact and high value brand performance of Banks Brand	consecutive months nor shall failures occur on any Tier A		
Partners.	brands across three consecutive months.		
Information Security Support	Complete network access removal due to terminations	М	Deleted
• Provide technologies and manage network and	within 10 business days.		
application access to protect client/customer data while	Meet or exceed established threshold (>=98%) for	М	Deleted
assuring privacy and regulatory compliance.	completing password resets for non-SSO applications		
	within 3 business days.		

Sixth Addendum to Appendix A of Third Amended and Restated Service Agreement, as Amended Comenity Bank/Comenity Servicing LLC